

www.footwear4you.co.uk

Footwear4you Ltd
14 -16 -18 High Street, Burnham-on-Sea,
Somerset, TA8 1 PA

Returns Form

Tel: 01278 785068 Fax: 01278 785068

Email: geoff@footwear4you.co.uk

Step 1:

Name

Order number

Tel

Address

Postcode

Email:

Hints to speed up your return

Please fill out this form in block capitals, complete step 1 and 2 fully as these are required to complete the return procedure, please also fill in Step 3 if you require an exchange .

If you need to explain in detail why you are returning a product please attach a letter to this form with your reasons.

Please ensure that all returned items are sent to us complete, including the original box, packaging and accessories.

If you have any questions please call customer services on 01278 785068. Office hours are 8.30-4.30 Monday to Fridays.

Please ask the Post Office for proof of postage when sending product back to us in case the parcel is lost in the post

Step 2: Which items are you returning and why are you returning them?

| Item Returned | Colour | Size | Please tick box | | Reason for return | | | | | | | |
|---------------|--------|------|-----------------|--------------------------|-------------------|-----------|--------------|------------|------------|--------------|---------|--|
| | | | Refund | Exchange go to step 3 | Too large | Too small | Not suitable | Wrong item | Wrong size | Wrong colour | Faulty* | |
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* If item(s) are faulty please describe:

STEP 3: What item would you like in exchange? (Only fill in this step if you ticked EXCHANGE in step 2).

| Exchange Item | Colour | Size | Terms and Conditions Any unworn product can be returned within 28 days. |
|---------------|--------|------|---|
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STEP 4:

Please place this returns form inside the box. Do not glue or tape the returns form to the box.
Please send the box in its original plastic covering or a new covering and securely seal. Please do not glue or tape the shoe box closed.

Wrap the parcel securely and address to; footwear4you Ltd, Burnham-On-Sea, TA8 IPA. Take to the post office and obtain a proof of purchase receipt in case of any delivery problems. Please Note; It is not necessary to use a special delivery service. Your return will be acknowledged by email.